1. Why do I have to fill out this health history form every 6 months?
2. I don't want x-rays for Johnny.
3. Why can't I bring my 3 year old in for her appointment at 4:30 pm?
4. I don't want any fluoride for David if the insurance won't pay for it.
5. Patient arrives late but there is some time available to go ahead and see the patient.
6. How much longer will Michael be? (irritated)
7. My father-in-law is a dentist and said baby teeth don't hurt like adult teeth do. Why should I get them fixed since they'll just fall out anyway?
8. Patient arrives late· and the schedule will not **allow** the patient to be seen.
9. What makes your office different from the other offices we have been to? Some of them are pediatric dentists also.
10. Why is Johnny crying and his face is so red? Did you have a problem? What did you do to him?